

## Questions about your Home Energy Assessment

### 1. What is a Home Energy Assessment?

A Home Energy Assessment from Competitive Resources is a unique way to lower your monthly energy bills and improve energy efficiency in your home. It includes:

- A comprehensive energy audit of your home
- An average \$1,100 worth of professionally installed weatherization measures that can save you 25 percent or more on your monthly energy and water bills
- Recommendations for further improvements and discounts or rebates for which you may be eligible.

All work performed in your Home Energy Assessment is delivered as part of Connecticut's Home Energy Solutions (HES) program and supported by the Connecticut Energy Efficiency Fund.

### 2. How do I benefit from a Home energy Assessment?

Your Home Energy Assessment will:

- Lower energy bills in every season – Improvements can reduce energy bills by up to 25 percent and water bills by up to 30 percent
- Reduce cold drafts and be more comfortable – keep cold air out in the winter and cool air in during the summer, and keep odors from neighboring living spaces out of your home.
- Reduce your carbon footprint – using less energy is better for your wallet and the planet.
- Get a Department of Energy Home Energy Score (for homeowners) – this third-party evaluation can be used to market your home in the future if you chose to sell it.

### 3. Am I eligible?

You are eligible for a Home Energy Assessment if:

- You are a Connecticut homeowner, or have written approval to participate in the program from your landlord;
- You occupy this home or apartment full-time;
- You have not participated in HES or another subsidized weatherization program within the last 18 months; and
- You have an active electric meter from a participating electric utility.

### 4. How do I apply?

Applying is easy. Just contact Competitive Resources at 203-774-4059, or complete and submit our online form. If you're a renter we will mail out the landlord service agreement once we receive your online application.

## **5. Who pays for this service?**

Connecticut residents who pay an electric or gas utility bill support the Connecticut Energy Efficiency Fund, in part, through a small fee on their monthly bill.

The Fund supports utility companies in Connecticut by providing expertise and financial incentives to help their customers reduce energy use in their homes and businesses. HES is one of the programs the Fund supports. Competitive Resources is a preferred contractor for the HES program.

## **6. This sounds too good to be true. Why would anyone pay for energy improvements in my home?**

Lowering energy use in your home helps utility companies, since it reduces the amount of energy they have to produce and distribute. Lowering energy use is a win-win for you and your utility.

## **7. Do I qualify for income eligible status?**

If your family's combined gross annual income is below the state's 60 percent income median, you may qualify for no-cost energy-saving services. In addition to waiving the \$99 co-pay, income eligible households could also receive no- or low-cost services on deeper efficiency measures such as attic insulation or appliance replacement. To find out if you're eligible for Income Eligible status, call us today at 203-774-4059.

## **8. I rent a unit in two-family house, but I meet the requirements for income eligibility and the other tenant does not. Can I still apply for income eligible status?**

Yes, with permission from your landlord. The HES program for residents is designed for one- to four-family homes.

If you live in a 3 family home, two units must meet the requirements to receive income eligible benefits; if you live in a four family, three must qualify for income eligible status. If you live in an apartment building with 5 units or more, try our Multifamily initiative.

## **9. What happens on the day of my appointment?**

CR's team of Building Performance Institute-certified technicians arrives to assess your home and install core efficiency improvement measures.

All work is performed in a single day to minimize inconvenience to your family. On average it takes one of our teams 4 to 6 hours to complete all work.

When they're finished, the CR team will give you a detailed report of the work they performed, along with recommendations for rebates and discounts on deeper energy saving measures and equipment including insulation, high efficiency heating and cooling equipment, upgraded windows and appliances, and more.

## **10. Who is Competitive Resources?**

Competitive Resources (CR) are energy service experts who have been serving home and building owners in Connecticut for nearly two and a half decades.

CR is known for its creative, cost-effective solutions to improving home energy efficiency. Since July 2011, CR has weatherized more than 12,000 residential units in the Connecticut area.